



## COLCHESTER DENTAL GROUP NOTE TO PATIENTS



Hi folks,

Updated October 29, 2020

We hope you are all holding up OK. Fortunately, all of us here at the Colchester Dental Group are safe and healthy. We are now open for all routine dentistry normally done in our office, and we have taken enormous precautions to make sure that both you and our staff can be here in a safe environment.

As you might suspect, there have been some changes as we re-opened our office. We will ask anyone, staff or patient, who is sick or who has a temperature to please stay home. If you have been in contact with anyone who is infected with the Covid-19 virus, please do not come to the office until at least two weeks after that contact. Please fill out your health history update at home. We will take the temperature of everyone who enters our office, including our staff, and everyone will be required to wear a mask or other facial covering except when they are in the dental treatment rooms. Please call or text us from your car when you arrive at the office so we can arrange safe distance entry protocols.

We will maintain social distancing rules except in our treatment rooms. There are fewer chairs in our reception area. Please don't bring company into the office. (If you must bring someone with you, please have them wait in your car or call to make special arrangements.) You may wear or request gloves if you desire. You may notice that all of the magazines have been removed to prevent cross-contamination between patients, and there are Plexiglas "sneeze guards" in place to protect both you and our staff. We have invested in a very effective air filtration system that removes aerosols from the office and the operatories.

Now that routine dentistry is permissible again, we ask your indulgence as many procedures might take a little longer due to the more stringent safety cleanups that we have initiated to do between patients.

If you have any cold or flu symptoms, or if you would feel more comfortable postponing your dental treatment because of Covid-19 concerns, we understand, and there will be no charge for cancelling or rescheduling an appointment. If you do want to make a change, we would ask that you give us as much notice as possible so we can accommodate other patients.

We are all in this together and we will get through it. It is our commitment to continue to provide you with the caring, thorough and excellent services you are accustomed to.... and we will do so in an environment that is safe and protective for all of us.

Until we see you.....

Stay safe.

The entire staff of the Colchester Dental Group